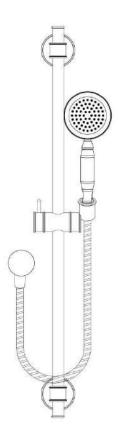
# USER MANUAL

Thank you for choosing Better Bathrooms. Please read this manual before installing your product and keep for future reference.



#### Product

BeBa\_27718 - Camden Slide Rail Kit Chrome BeBa\_27719 - Camden Slide Rail Kit Matt Black BeBa\_27720 - Camden Slide Rail Kit Brushed Brass



- Single-person assembly
- Tools required
- We always recommend using professional tradespeople to install your product

V1\_30/11/2021

#### And welcome to our growing gang of savvy shoppers

We're on a mission to bring you extraordinary bathroom products, for less. From modern to traditional style ceramics, plus the gorgeous fixtures, fittings and furniture to match. So, you can fall in love with your space every single day.

As one of the UK's largest independent bathroom stores, we've received countless awards; including the National Business Awards UK, the Digital Entrepreneur Awards and being placed on The Sunday Times Fast Track 100.

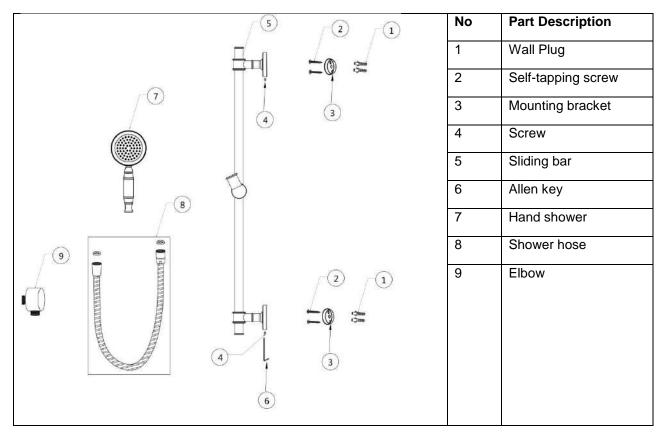
We hope your new product goes above and beyond your expectations. However, should any problems occur, please:

- log in to your account and contact our customer services team via your self-serve portal – <u>betterbathrooms.com/CustomerAccount/Login</u>
- contact us via betterbathrooms.com/content/contact-us

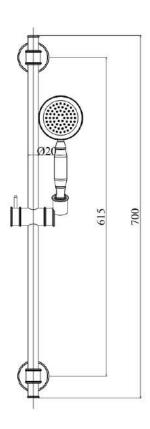
#### **Important information**

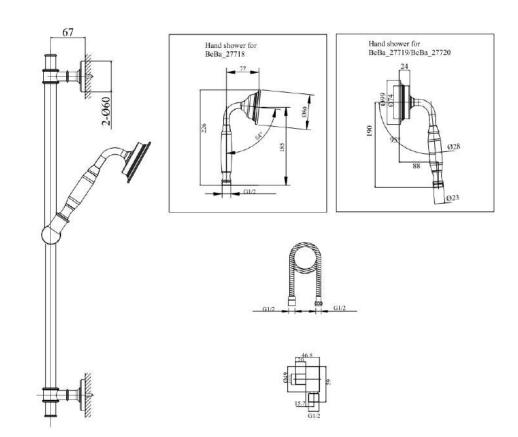
- Please read these instructions thoroughly and retain for future reference
- Installation must be carried out in compliance with The Water Fittings Regulations and Scottish Water Byelaws.
- Minimum and Maximum working pressure : 1 5 bar
- Please do not connect hot and cold water supply lines in reverse. This could result in hot water flowing from cold line and cause scalding.
- The feed-water temperature of water shall not exceed 85° C. Exceeding 85° may cause scalding, the service life of shower might be shortened, or the shower might be damaged.

## Parts / Diagrams



### Dimensions

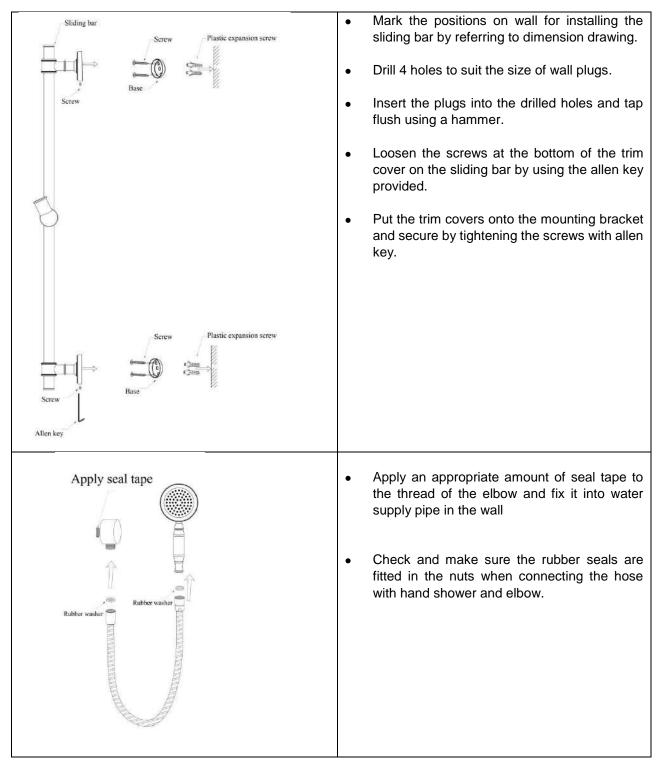




# **Tools required**

- Seal tape
- Hammer
- Drill and bit
- Screwdriver

# Installation



# Operation

Before moving the slider bracket, always release the level on the slider before moving, once moved and located secure the lever to hold in position.

### Troubleshooting

Issues	Inspection Item
Poor water flow	<ul> <li>Is there damage or dirt within the nozzles on hand shower</li> <li>Is there damage or dirt within rubber seals in nuts of shower hoses</li> <li>Is there a blockage in the shower hose</li> </ul>
Water leak	<ul> <li>Is there damage within the rubber seals in nuts of shower hoses</li> <li>Is the shower hose fully tightened to the elbow and hand shower</li> <li>Have all connections been fully tightened</li> </ul>
Sliding bar loose	<ul> <li>Are the self-tapping screws and mounting bracket firmly fixed to the wall</li> <li>Are the screws at the bottom of trim cover on the sliding bar fully tightened</li> </ul>

### **Maintenance and Cleaning**

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry, do not use any abrasive cleaning agents or materials.

If any harsh chemicals come into contact with the surface of the product, rinse and wipe clean immediately.

If the nozzle is blocked and flow distorted, wipe it with soft cloth which is dipped into warm water.

Take care not to damage the nozzles.

If the product is wiped with excessive force, the nozzle might become damaged or deformed, causing distorted flow.

#### For more information

- visit betterbathrooms.com
- email customerservices@buyitdirect.co.uk
- call 03303903062
- write to Trident Business Park, Neptune Way, Huddersfield, HD2 1UA



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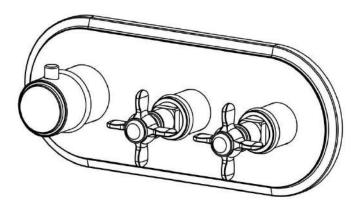
# USER MANUAL

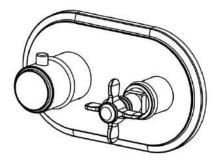
Thank you for choosing Better Bathrooms. Please read this manual before installing your product and keep for future reference.



### Product

- BeBa\_27706 Camden Concealed Thermostatic Shower Valve 2 Outlet Chrome
- BeBa\_27707 Camden Concealed Thermostatic Shower Valve 2 Outlet Matt Black
- BeBa\_27708 Camden Concealed Thermostatic Shower Valve 2 Outlet Brushed Brass
- BeBa\_27709 Camden Concealed Thermostatic Shower Valve 1 Outlet Chrome
- BeBa\_27710 Camden Concealed Thermostatic Shower Valve 1 Outlet Matt Black
- BeBa\_27711 Camden Concealed Thermostatic Shower Valve 1 Outlet Brushed Brass





- Single-person assembly
- Tools required
- We always recommend using professional tradespeople to install your product

V1\_17/11/2021

#### **Congratulations on your purchase**

And welcome to our growing gang of savvy shoppers

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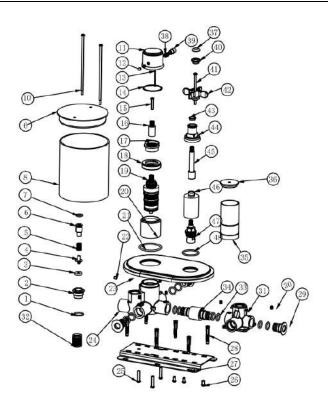
- log in to your account and contact our customer services team via your self-serve portal – <u>betterbathrooms.com/CustomerAccount/Login</u>
- contact us via betterbathrooms.com/content/contact-us

#### **Important information**

- Please read these instructions thoroughly and retain for future reference
- Installation must be carried out in compliance with The Water Fittings Regulations and Scottish Water Byelaws.
- The system must be flushed prior to installation
- Minimum and Maximum working pressure for BeBa\_27706 / BeBa\_27707 / BeBa\_27708 : 1 - 5 bar
- Minimum and Maximum working pressure for BeBa\_27709 / BeBa\_27710 / BeBa\_27711 : 0.5 - 5 bar
- Pressures must be equal for optimum performance
- Please do not connect hot and cold water supply lines in reverse. This could result in hot water flowing from cold line and cause scalding.
- The feed-water temperature of water shall not exceed 85° C.
   Exceeding 85° may cause scalding, the service life of faucets might be shortened, or the faucet might be damaged.
- After installation, please make sure the faucet is securely mounted and checked for leaks.

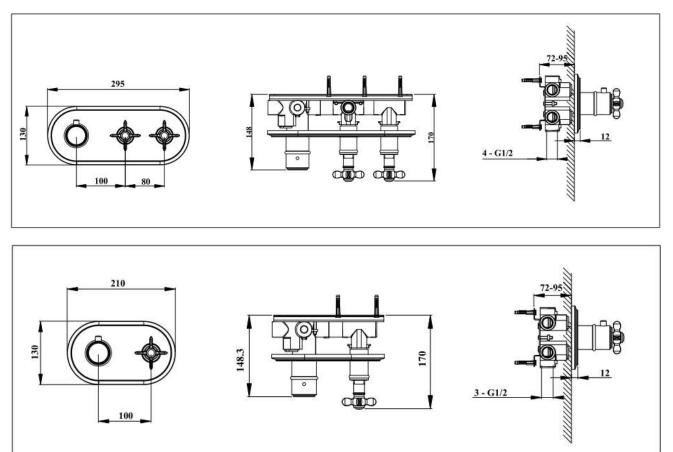
# Parts / Diagrams

No	Part Description	No	Part Description	No	Part Description		
1	O-ring	18	Locknut	35	Plastic template		
2	Housing	19	Thermostatic cartridge	36	Cover for plastic template		
3	Rubber washer	20	Trim Cover	37	Ceramic cap		
4	Rod	21	O-ring	38	Safety button		
5	Spring	22	Screw	39	Spring		
6	Non-return valve	23	Trim cover Plate	40	Decorative cover		
7	O-ring	24	Thermostatic body	41	Screw		
8	Plastic template	25	Wall screw	42	Cross handle		
9	Cover for plastic template	26	Wall screw	43	Angle limitor		
9 10	Cover for plastic template Screw	26 27	Wall screw SS mounting plate	43 44	Angle limitor Trim cover		
10	Screw	27	SS mounting plate	44	Trim cover		
10 11	Screw Thermostatic handle	27 28	SS mounting plate Plug for wall screw	44 45	Trim cover Rod		
10 11 12	Screw Thermostatic handle Cap	27 28 29	SS mounting plate Plug for wall screw Plug	44 45 46	Trim cover Rod Trim cover		
10 11 12 13	Screw Thermostatic handle Cap Screw	27 28 29 30	SS mounting plate Plug for wall screw Plug Screw	44 45 46 47	Trim cover Rod Trim cover Divertor		
10 11 12 13 14	Screw Thermostatic handle Cap Screw POM ring	27 28 29 30 31	SS mounting plate Plug for wall screw Plug Screw Divertor body	44 45 46 47 48	Trim cover Rod Trim cover Divertor O-ring		



No	Part Description	No	Part Description	No	Part Description
1	O-ring	18	Locknut	35	Plastic template
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9	Cover for plastic template	26	Wall screw	43	Angle limitor
10	Screw	27	SS mounting plate	44	Trim cover
11	Thermostatic handle	28	Plug for wall screw	45	Rod
12	Сар	29	Plug	46	Trim cover
13	Screw	30	Screw	47	Divertor
14	POM ring	31	Divertor body	48	O-ring
15	Screw	32	Filter mesh		
16	Connector	33	O-ring		
17	Angle limitor	34	Connecting pipe		

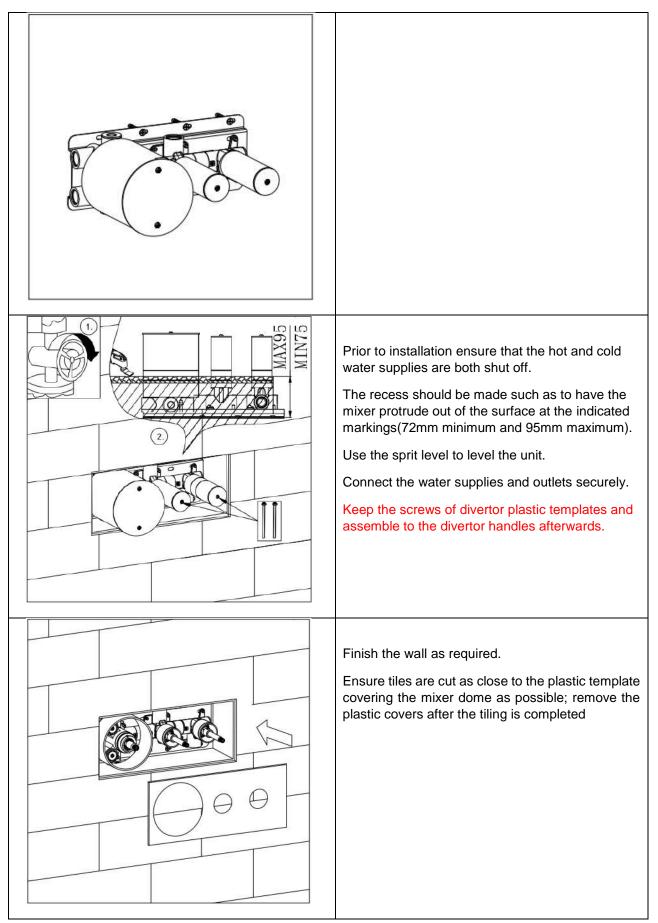
## Dimensions

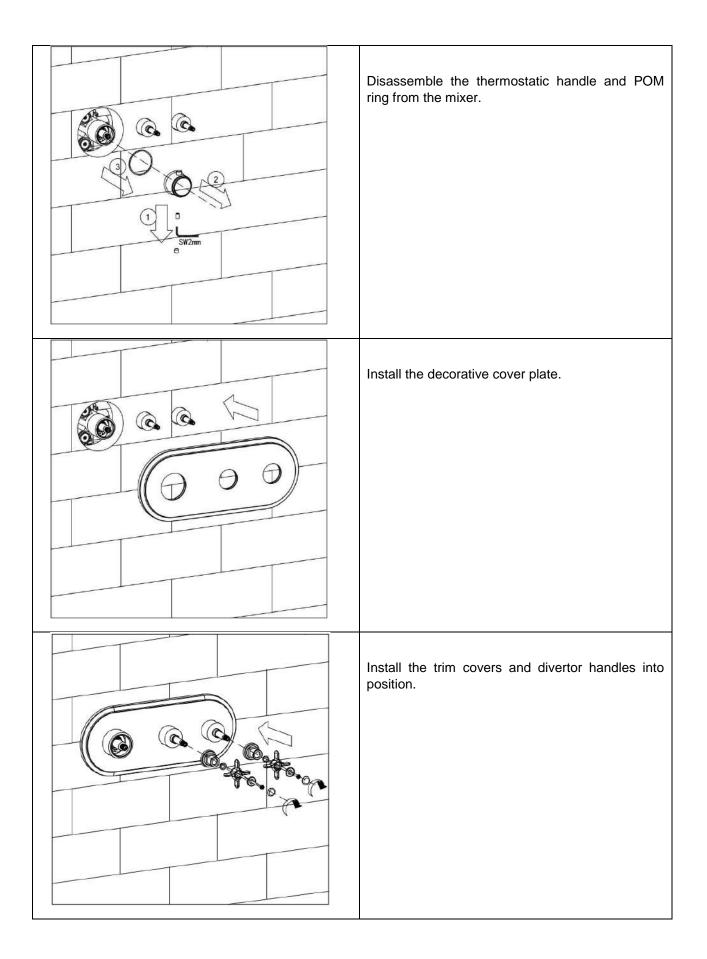


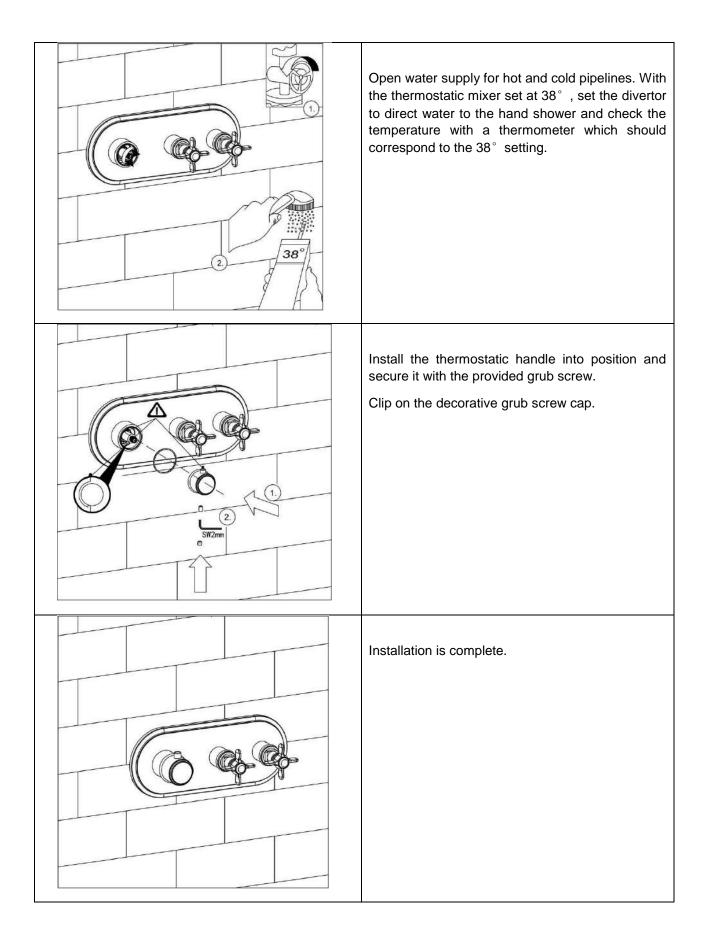
# **Tools required**

- Spanner
- Drill and bit
- Hammer
- PTFE/Teflon tape
- Marker
- Knife or saw
- Measuring tape
- Scredriver
- Thermometer
- Spirit level

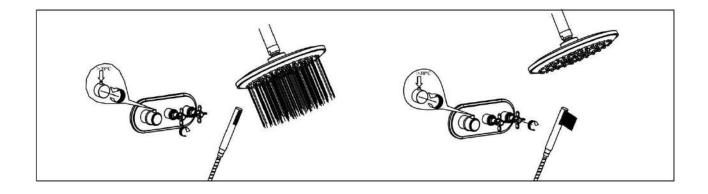
#### Installation







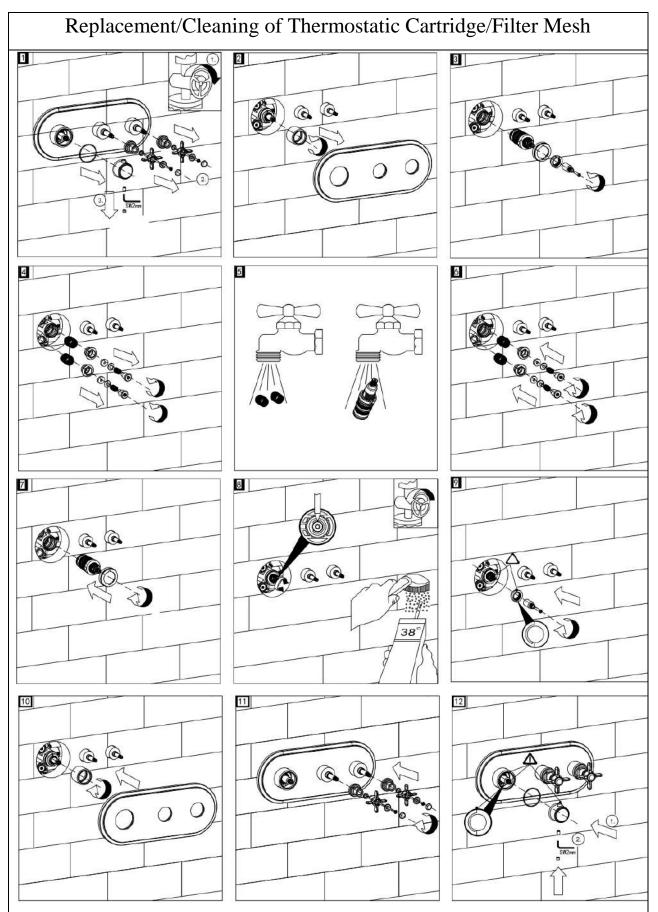
# Operation



# Troubleshooting

Issues	Inspection Item
Poor water flow	<ul><li>Check if the supply pressure is inadequate</li><li>Is there dirt with the filter mesh</li></ul>
Crossflow, hot water being forced into cold water pipe, or vice versa, when mixer is closed	Is there dirt within the check-valve( if yes, clean check-valve, exchange it if necessary)
Shower temperature does not correpond with temperature setting	<ul> <li>Has the thermostat adjusted correctly</li> <li>Is the hot water temperature too low? (if yes, increase hot water temperature to 42° to 60°)</li> </ul>
Temperature regulation not operating	<ul> <li>Is the thermo cartridge calcified (if yes, exchange a new thermo cartridge)</li> <li>For new installation: is the basic body correctly installed( which should be cold right, hot left)</li> </ul>
Safety stop button not operating	<ul><li>Is there damage with the spring</li><li>Is the the button calcified</li></ul>

#### Maintenance



# Cleaning

To maintain the surface of your product, wipe with a clean damp cloth and wipe dry, do not use any abrasive cleaning agents or materials. If any harsh chemicals come into contact with the surface of the product, rinse and wipe clean immediately.

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